

Camping Le Bon Coin

+ 33 6 71 38 20 39

52, rue des Coudifles

« Pey du Camin »

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GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - Scope of the general terms and conditions of sale

Each customer acknowledges having read these general conditions prior to any booking of a stay, for himself and any person participating in the stay. In accordance with the law in force, these general conditions are made available to any customer for information purposes prior to the conclusion of any contract for the sale of holidays. They can also be obtained by simple written request to the head office of the establishment.

Article 2 - Booking conditions

2.1 Prices and payment

The price of the stays is indicated in euros, including VAT. The customer's attention is drawn to the fact that the tourist tax is not included in the price. Any rental (of a pitch or accommodation) is nominative, strictly personal and cannot be transferred. The reservation becomes effective only with our agreement and after receipt of a deposit corresponding to 30% of the amount of the stay and the booking fees. For any delay not reported, the rental/pitch becomes available 24 hours after the arrival date mentioned on the booking contract. After this deadline, and in the absence of a written message, the reservation will be void and the deposit will remain the property of the campsite management. Rental of camping-caravanning pitches: The maximum number of occupants per site is 6 people. All stays must be paid on arrival at the latest. Accommodation rental: The balance must be paid at least 15 days before arrival (on arrival if payment is made in cash or by holiday vouchers).

2.2 Modification of reservations

No reduction will be made in the event of delayed arrival or early departure.

2.3 Cancellation

Any cancellation must be notified in writing, which will take effect from the date of receipt of the letter. Any booking not settled in accordance with the general terms and conditions of sale will be cancelled. In the event of cancellation more than 30 days before arrival, the amount of the deposit remains the property of the campsite as well as the booking fees. If the cancellation occurs less than 30 days before the arrival date or if you do not arrive on this date, the entire stay may be required. In the event of a delay of more than 24 hours after the normal arrival date and without any proof or news from you, we will dispose of your pitch and the deposits paid will remain the property of the campsite (the full amount of the stay may be required).

2.4 Withdrawal

The legal provisions relating to the right of withdrawal in the event of distance selling provided for by the Consumer Code do not apply to tourist services (Article L. 121-20-4 of the Consumer Code). Thus, for any order of a stay at the campsite, the customer has no right of withdrawal.

2.5 Cancellation insurance

We advise you to take out a cancellation insurance of your choice. This contract offers you a cancellation guarantee which allows you to obtain a refund of the sums paid in the event of cancellation of your stay or early departure under certain conditions (illness, accident...).

Article 3 - Course of the stay

3.1 Arrivals and Departures

On the campsite, arrivals are between 2pm and 8pm; departures must take place before 12am. Rentals are available from 3pm and will be released before 10am on the day of departure (inventory of fixtures between 8am and 10am). Any return of the key or release of the pitch after 12pm will result in an additional night's stay being charged. Any extension of stay must be made at least 24 hours before the scheduled departure date.

3.2 Security

A deposit (cheque) will be requested on the day of your arrival. It will be refunded to you on the day of your departure, during the opening hours of the reception, after an inventory of fixtures. The invoicing of any damage will be added to the price of the stay as well as the cleaning if you do not leave the accommodation in a perfectly clean state. If you cannot be present during the inventory of fixtures, the deposit will be returned to you by post.

3.3 Animals

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Dogs (except those of 1st and 2nd category) and cats are allowed in the campsite, but are not allowed inside the accommodation or on the corresponding pitches. Dogs must be kept on a leash and never be left alone. A vaccination certificate must be presented on arrival.

3.4 Internal regulations

As required by law, you must adhere to our internal regulations, filed with the prefecture and posted at our reception desk. Traffic in the campsite is strictly limited to 10 km/h and is prohibited between 10:30pm and 7am. For security reasons, any visitor not residing at the campsite must register at the reception desk before being allowed to enter the campsite (the visitor will have to pay a fee). He will then be under the responsibility of the camper who receives him.

It is recalled that children are under the supervision of their parents or adults who are responsible for them.

Article 4 - Liability

A civil liability insurance coverage is mandatory during your stay. The campsite declines all responsibility for any damage suffered by the camper-caravanner's equipment that may be of his own making.

Article 5 - Applicable law

These general conditions are subject to French law and any dispute relating to their application falls within the jurisdiction of the Tribunal de grande instance or the Tribunal de commerce de Bordeaux.